

Understanding Each Other Verbal Repair Strategies

Communicator	Partner
1. Look at your partner when you speak.	1. Look at the communicator when you are listening to him.
2. Tell your partner, "I'll say it again"	2. Always tell the communicator when you don't understand.
3. Repeat the whole utterance slowly.	3. Tell him to use words if gestures and pantomime are unclear.
4. Repeat just what the listener didn't understand	4. Re---phrase what the communicator said to make sure you understand.
5. If partner still doesn't understand say it another way. Tell your partner "I'll say it another way"	5. Be patient. Tell the communicator you will wait.
6. Try not to get frustrated.	6. Don't ask yes/no questions.